

POLICY OF QUALITY AND ENVIRONMENT

It is the aim of the organization of Wave Shipping, S.L. that the quality of the services offered closely reflect the requirements of our customers, thereby ensuring long-term success of the company.

Therefore it states, declares and assumes the following principles:

- The contractual demands, requirements and expectations of our customers as well as legal and regulatory, are the only criteria to establish the quality standard of our services and our quality and environment management system.
- Continuous improvement in the effectiveness of the management system and the quality of service delivered to the Client respecting the environment, is the result of systematic actions of prevention, detection, and correction applied to all processes of Wave Shipping, S.L.
- The policy defined in the framework is to establish and periodically review the objectives of Quality and Environment and ensure continued adequacy of the quality management system and environment.
- Quality is a common task for all areas of Wave Shipping, S.L. and each of these areas must assume that in turn is customer and supplier of other departments and employees of the company.
- Each employee and collaborator of Wave Shipping, S.L. is responsible for the quality of their work and safety, respect for the environment and pollution prevention.
- The Management Representative, responsible for Quality and Environment, is the one who promotes the implementation of the policy and quality objectives and targets, checking its effectiveness by promoting the improvement and knowledge of the requirements of the customers at all levels of the organization, taking measures in order to prevent pollution and respect the environment.

Finally, the application of this policy requires the active participation and integration of the entire team of Wave Shipping, S.L. in implementing the quality management system and environment based on the requirements of the UNE-EN ISO 9001 and UNE-EN ISO 14001. Therefore, the management considers as a priority, the motivation of all staff and training for Quality.